



## VACANCY

<b>REFERENCE NR</b>	:	<b>VAC06973</b>
<b>JOB TITLE</b>	:	<b>Network Engineer (Unified Comm)</b>
<b>JOB LEVEL</b>	:	<b>C5</b>
<b>SALARY</b>	:	<b>R 455 638 – R 683 457</b>
<b>REPORT TO</b>	:	<b>Consultant: Network Engineer</b>
<b>DIVISION</b>	:	<b>IT Infrastructure Services</b>
<b>DEPT</b>	:	<b>Networks</b>
<b>LOCATION</b>	:	<b>SITA Rustenburg</b>
<b>POSITION STATUS</b>	:	<b>Permanent (Internal &amp; External)</b>

### Purpose of the job

To monitor network status, attend to network incidents and service requests to ensure service restoration, and complete root cause analysis.

### Key Responsibility Areas

- Infrastructure management
- Maintenance of Network Devices
- Provide user support and attend to logged incidents

### Qualifications and Experience

**Minimum:** 3-year National Diploma/Degree in IT related field (Computer Science, Information Technology/Engineering, BCom etc). CCNA will be an added advantage.

**Experience:** 3 - 5 years' experience in Wide Area Network (WAN), Troubleshooting Technology, Network topology, Network Design, Application Layer and routing protocols.

### Technical Competencies Description

Knowledge of: IP, VOIP and PBX telephony platforms; Voice, Video and Web conferencing; ESXI, System IOS & OS platforms; Management Suite (PCP,PCA, PCD & eSight);Unified Messaging; Customer Contact Centers; End user telephony equipment; PBX features and functions. Configuring and supporting multisite voice deployments  
Behavioural Attributes: Self-confidence, Problem resolution orientation, customer relations and communication. Ability to interact with leadership and external customers. Incumbent must be willing to consult and interact with Government officials, standards generating bodies, accreditation and certification bodies. Ability to work independently under minimal supervision. Must be willing to work standby shifts and overtime when required. The incumbent will be required to consult and interact with relevant Government Officials, standards generating bodies, accreditation and certification bodies.

### How to apply

To apply please log onto the e-Government Portal: [www.eservices.gov.za](http://www.eservices.gov.za) and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;

3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

**Or**, if candidate has registered on eservices portal, access [www.eservices.gov.za](http://www.eservices.gov.za) then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact [eRecruitmentSupport@sita.co.za](mailto:eRecruitmentSupport@sita.co.za)

**CV`s sent to the above email addresses will not be considered**

**Closing Date: 13 September 2022**

#### **Disclaimer**

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.
- CV's sent to incorrect email address will not be considered